TRUST MANAGEMENT AGREEMENT (AGREEMENT OF ACCESSION)

1. GENERAL PROVISIONS

- 1.1. This Agreement is a public document that defines the procedure and conditions for the provision by Tengri Securities LLC to its clients of financial consulting and management of client funds on trading floors.
- 1.2. The text of this Agreement is published by the Company on the Internet on the Company's website at: https://tengri.capital/ (hereinafter referred to as the Company's website)
- 1.3. When joining this Agreement, the client also accepts the terms of all documents and rules of the Company posted on the Company's website. By submitting an application for accession to this Agreement, the Client confirms that he has carefully read all the Company's documents posted on the Company's website and accepts their terms without reservation.
- 1.4. This Agreement is not a public offer. A potential client joins this Agreement in accordance with the terms of this Agreement and the internal documents of the Company, after successfully passing the preliminary verification. Subject to a positive verification by the Company, the Agreement is considered concluded after the Client replenishes his personal account in his personal account on the web platform.
- 1.5.The Client confirms that when joining this Agreement, he was informed by the Company about the risks of providing false information for the provision of the Services.
- 1.6. The Client confirms that upon accession to this Agreement, he was informed that the Company does not guarantee the achievement of the expected profitability.

Terms and Definitions

This Agreement (hereinafter referred to as the Agreement) uses the following terms and definitions:

"Company" -Tengri Securities LLC, incorporated under the laws of Saint Vincent and the Grenadines, Business ID: 2427 LLC 2022, with headquarters at Euro House, Richmond Hill Road, Kingstown, St. Vincent and the Grenadines.

"Customer Access Data"— access codes, authorizations, login and password for entering the Personal Account, the Client's account number.

- "Web Application"— a software product and (or) an application through which the Client can receive information about accounts available for investment and other available products (to the extent determined by the Company).
- **«ETS cueta (Exchange Traded Securities account)»** trading accounts created by the Company on the broker's (dealer's) trading floor for the purpose of managing the Client's investments, combining the Client's investment accounts in accordance with the management algorithms (sales algorithms) and management strategies (in terms of moderation).
- **«Dolya (pie)»** the Client's share in ETS the Company's account, the amount of which is determined in accordance with the amount of the Client's investment. Information about the share (share) is displayed in the Client's Personal Account. The Client disposes of the share (share) at its own discretion on the terms and subject to the restrictions provided for by this, the Regulations, the Trust Management Agreement and other internal documents of the Client.

- "Client"— a capable natural person who has reached the age of 21, who has submitted an application for joining this Agreement, which is approved by the Company in the manner prescribed by this Agreement and the internal documents of the Company.
- "Customer Data" -any information or documentation received by the Company from the Client or otherwise received by the Company in relation to the Client, his account or regarding the provision or use of services by him.
- "Registration form"— an application form available on the Company's web platform, which the Client must complete in order to register on the web platform.
- "Trading Platform" -programs and technical means provided for the Company by brokers (dealers), through which the Company carries out trading operations in real time.
- "trade operation"— any transaction with accounts that is carried out by the Company on the trading platform in accordance with this Agreement and other internal documents of the Company.
- "Non-trade transaction"— a transaction for depositing and withdrawing funds to the Client's personal account, as well as a transaction for joining investment accounts (ETS) in accordance with this Agreement and other internal documents of the Company.
- "Internal documents"- Regulations for the provision of services to the Company and other documents adopted by the Company in accordance with internal procedures governing the procedure for providing services to the Company's customers and the terms of interaction with customers.

2. CUSTOMER VERIFICATION AND ACCOUNT ACTIVATION

- 2.1. Account activation is carried out automatically after replenishment of the personal account by the Client, provided that:
- 1) The Client duly filled out the registration form posted on the Company's website;
- 2) The Client has performed all the actions required by the Company to identify the client's identity, and verification has been completed on the Sumsub third-party service.
- 2.2. The Company has the right, at its sole discretion, despite the passed verification on a third-party service, to block access to the Client's Personal Account without explaining the reasons.
- 2.3. By acceding to this Agreement, the Client represents that:
- All information provided by the Client is complete and accurate in all material respects;
- The Client has full legal capacity and concludes this Agreement not under the influence of delusion, threat, violence or other malicious actions of third parties;
- The Client agrees to the processing of all personal data provided to the Company in order to comply with the provisions of the legislation of the country of registration, this Agreement and other agreements concluded by the Client with the Company. This consent to the processing of personal data is provided by signing the Consent to the processing of personal data, and includes consent to the collection, systematization, accumulation, storage, clarification (updating, changing), use, depersonalization, blocking and destruction, as well as the distribution (transfer) of such personal data to third parties (agents, trade organizers, clearing and settlement organizations and other third parties at the discretion of the Company), subject to ensuring the confidentiality and security of personal data during their processing. This consent is valid indefinitely and may be revoked by the Client in the event of termination of the contractual relationship with the Company by providing an appropriate written application.

- The Client has read the terms of the Agreement and all annexes to it and has no objections to the Agreement.
- 2.5. The Company does not set the amount of the minimum initial deposit that allows the Client to activate a personal account. The Company provides recommendations on investment amounts, which the Client can use when making decisions regarding the amount of investment
- 2.6 After activating a personal account, information on the account balance is available to the Client in the Personal Account. Non-trading operations for depositing and withdrawing the Client's funds are carried out in accordance with the terms of this Agreement, the Company's Regulations and other internal documents.
- 2.7. In the event of a change in name, address, citizenship or gender, the Client undertakes to notify the Company within 14 (fourteen) calendar days from the date of the relevant changes, providing an identity document containing the changed information.

3. SUBJECT OF THE CONTRACT

- 3.1 Under this Agreement, the Client instructs the Company to manage his investments, and the Company undertakes to manage these investments on its own behalf and in the interests of the Client, during the term of the Agreement for a fee established by this Agreement and internal documents of the Company.
- 3.2 In accordance with the terms of this Agreement, the Client invests funds in a monetary unit (currency) available for use by connecting to the ETS accounts offered by the Company on the Company's web platform.
 - 3.3 The maximum number of ETS accounts available for investment by the Client is not set.
- 3.4 Under this Agreement, the Company also provides financial consulting services at the request of the Client.
- 3.5 The Client agrees that under the terms of this Agreement, the Company, when managing ETS accounts on the trading platform, has the right to perform any legal and factual actions in relation to them, guided by the interests of the Client.

4. RIGHTS AND OBLIGATIONS OF THE PARTIES

- 4.1 Rights and obligations of the Company:
- 4.1.1 The company as a manager opens accounts with brokers (dealers) available for investment.
- 4.1.2 After registration and activation of the personal account, the Client opens access to the Company's web platform, indicating the ETS accounts available for investment.
- 4.1.3 The company, as an account manager, transfers investor funds to brokerage accounts in the required proportion.
- 4.1.4 In the event that the Client sells the acquired shares in the ETS account, withdraws the Client's funds from brokerage accounts and sends the Client to his personal account, where he can leave a request for withdrawal, in accordance with the terms of this Agreement and internal documents of the Company.
- 4.1.5 The Company has the right, on a periodic basis and at its discretion, to provide information and recommendations in mailings that it has the right to send to Clients. At the same time, the Company does not provide the Client with any representations, warranties or guarantees regarding the accuracy and completeness of the above information or the tax consequences of any transaction. The Information does not necessarily take into account the

relevant laws or regulations of the country in which the Client is a resident, and it is the Client's responsibility to comply with the provisions of the above laws and regulations.

- 4.1.6 The Company reserves the right at any time at its sole discretion to refuse the provision of the Services to the Client, and the Client agrees that the Company is not obliged to inform the Client of the reasons for its refusal. The Company also reserves the right to suspend, delay and/or change the terms of any services in the event of Market conditions other than normal.
- 4.1.7 The Company carries out trust management of the Client's investments in the manner and on the terms stipulated by this Agreement
- 4.1.8 The Company undertakes to ensure separate accounting of the Client's investments from its own property and the property of its other clients by opening a separate investment account for the Client in the internal accounting of the Company;
- 4.1.9 The Company provides the Client with access to information on investments in accordance with the terms of this Agreement;
- 4.1.10 The Company has the right to independently, without the consent of the Client, perform operations to manage the ETS account in accordance with the terms of this Agreement and the rules of the broker;
- 4.1.11 The Company has the right to receive remuneration for investment management in the manner and amount established by this Agreement;
- 4.1.12 The Company has, for the execution of the Client's instructions, to involve third parties on the terms of sub-authorization, unless otherwise provided by this Agreement;
- 4.1.13 The Company has the right to make changes and additions to this Agreement and the Annexes to this Agreement, unilaterally, with a notice to the Client 5 (five) working days before the entry into force of such changes and additions by posting information on the Internet on the Company's website

4.2 Rights and obligations of the Client

- 4.2.1 The Client undertakes to comply with the requirements of this Agreement and other internal documents of the Company;
- 4.2.2 The Client undertakes to timely and in full pay remuneration and reimburse expenses in accordance with this Agreement;
- 4.2.3 The Client is not entitled to transfer passwords from the trading platform and Personal Account to third parties and undertakes to ensure their safety and confidentiality. All actions taken in relation to the execution of this Agreement and other internal documents of the Company and / or using a login and password are considered to be carried out by these persons. The Company is not responsible for unauthorized use of registration data by third parties.
- 4.2.4 The Client has the right to sell the shares purchased by joining ETS-accounts at the current price, on the terms specified in the Regulations for the provision of services and other internal documents of the Company, no earlier than 90 (ninety) calendar days from the date of its acquisition;
- 4.2.5 The Client may not take any action that could potentially lead to inappropriate or unauthorized access or use of the web platform; The Client acknowledges that the Company has the right, at its sole discretion, to terminate or restrict its right to access the web platform if it suspects the Client of having allowed such use.
- 4.2.6 When using the web platform, the Client may not, whether by act or omission, allow anything to be done that violates or may violate the security of the web platform or may cause the web platform to not work properly.

- 4.2.7 The Client has the right to store, display, analyze, modify, re-format and print the information provided in the web platform. The Client may not publish, transmit or otherwise reproduce the above information, whether in whole or in part, in any format to any third party without the consent of the Company. The Client may not alter, obscure or remove any copyright, trademark or any other rights notices displayed on the platform.
- 4.2.8 The Client is obliged to keep secret and not disclose any Access Data to any person. The Client is obliged to immediately notify the Company if he becomes aware or suspects that his access data has been or could be disclosed to any unauthorized person;
- 4.2.9 The Client is obliged to assist the Company in any investigative actions carried out by the Company in connection with the actual or suspected misuse of its Access Data.

5 REPRESENTATIONS AND GUARANTEES

- 5.1 The Client guarantees that as of the date of conclusion of this Agreement there are no restrictions that could impede or make it impossible to manage his investments in terms of freedom to dispose of them in the amount confirmed by the Parties as of the date of signing of this Agreement.
 - 5.2By acceding to this Agreement, the Client guarantees that:
- 1) bears full responsibility for compliance with the requirements of the law, including (but not limited to) the currency, tax and other laws of the country of residence;
- 2) when registering as a Client of the Company, as well as when drawing up all documents related to this Agreement, provided reliable data;
- 3) has fully read and fully understands the subject and conditions of all accepted internal documents of the Company;
- 4) fully understands the consequences of their actions in relation to the execution of this Agreement.
- 5.3The Client represents and warrants to the Company and acknowledges that each of the following representations and warranties shall be deemed to be re-made or given every time the Client performs activities on the web platform, subject to the circumstances then in force, that:
- 1) the information provided by the Client to the Company in the Client registration form and documents, and at any time thereafter, is true, accurate and complete in all material respects;
- 2) The Client has fully studied and accepted all the conditions of internal documents, including the Risk Notice;
- 3) The Client is duly authorized to conclude the Agreement, perform transactions under this Agreement, and also fulfill its obligations in accordance with this Agreement and other internal documents of the Company;
 - 4) The client acts as a principal;
- 5) Customer is a capable natural person who is at least 21 years of age and has completed the Customer Registration Form or, if the Customer is a legal entity, the person who has completed the Customer Registration Form on behalf of the Customer has been duly authorized to do so;
- 6) all actions carried out in accordance with internal documents will not violate applicable regulations or any laws, regulations, statutes, statutory norms or rules applicable to the Client or to the jurisdiction of which the Client is a resident, or any agreement imposing on the Client liabilities or limiting any assets of the Client;
- 7) The Client agrees to receive information about internal documents through the web platform and (or) using any other means that the Company chooses at its sole discretion;

- 8) The Client confirms that he regularly uses the Internet and provides the Company with consent to provide him with information, including (but not limited to) information on changes to trading conditions, costs, commissions, internal documents, as well as information on the nature of investments and about investment risks, by publishing this information on the Company's web platform;
- 9) The Client acknowledges that the Company will not be liable if any unauthorized persons have access to information, including email addresses, email and personal data, when they are transmitted over the Internet or using other network communication tools, as well as by mail, telephone or other electronic means.

6 LIMITATION OF LIABILITY AND DAMAGES

- 6.1 If the Company gives any advice, provides any information or recommendations, it will not be responsible for the benefit of the above advice, information or recommendations. The Client acknowledges that the Company will not be liable in the amount of any loss, cost, expense or damage incurred by the Client as a result of any inaccuracy or error in any information provided to the Client, including (but not limited to) information related to any trading operations, except cases of fraud, malicious acts or gross negligence on the part of the Company.
- 6.2 The Company will not be liable for any losses or expenses incurred by the Client and arising directly or indirectly from any error or malfunction of the broker's trading platform; with any violation of the obligations of the Company in accordance with internal documents that occurred for reasons beyond the control of the Company; or the acts, omissions or gross negligence of any third party.
- 6.3 The Company will under no circumstances be liable to the Client for any indirect losses, lost profits, lost profits (including with respect to successive market movements), for costs, expenses or damage that the Client may incur in connection with the provision of services under this Agreement.
- 6.4 The Client is responsible for all instructions and orders given and given on the basis of his access data, and any above instructions or orders received by the Company will be considered received from the Client;
- 6.5 The Client is responsible for the reliability of the communication lines and equipment installed on the Client's side used to access the system. The Company has the right to reject the Client's access to the system if the condition of the Client's networks and equipment, in the opinion of the Company, poses a danger to the reliability of the web platform.

7 WAYS TO EXCHANGE INFORMATION

- 7.1 Any Written Notice provided in accordance with this Accession Agreement and internal documents of the Company may be delivered to the Client by e-mail; by mail; or by phone call.
- 7.2 All contact details provided by the Client, such as the last specified postal address or e-mail address, will be used on a case-by-case basis. The Client agrees to accept any notifications or messages from the Company at any time.
- 7.3 A message/notice sent by mail shall be deemed to have been made properly and in accordance with the terms of this Agreement from the moment such a message is sent to the email address specified in the details to this Agreement, or by registered mail to the Client's address, if the latter communicates.

- 7.4 In the case of sending messages by e-mail, the Company and the Client acknowledge that messages / notifications sent / received by them via e-mail have the same legal force as the original document.
- 7.5 The Client undertakes to comply with the security rules for storing and using passwords, logins and other means of identification and authentication in the system established by the Company. In case of compromise of such data, the Client is obliged to immediately stop the transmission of messages using these means and notify the Company of the compromise.

8 PERSONAL DATA AND PHONE CALL RECORDING

- 8.1The Company has the right to use, store or otherwise process the personal data provided by the Client in connection with the provision of services.
- 8.2By accepting the terms of this Agreement, the Client expresses his consent to the Company for the transfer of the Client's data to any third parties, for the effective provision of services or for the effective performance of any operational function performed by the Company in favor of the Client (for example, reimbursement of the Client's funds).
- 8.3Personal data refers to any information relating to the Client as a subject of personal data, including: last name, first name, patronymic, passport details, date and place of birth, residential address, contact details (home, mobile, work phone numbers, address e-mail), as well as other publicly available information.
- 8.4The Client agrees that, as part of the processing of personal data, the Company has the right to collect, record, systematize, accumulate, analyze, use, extract, distribute, transfer to operators and / or any other third parties (including, but not limited to: organizations owning servers; organizations providing services for making calls, SMS mailings, any other types of mailings and notifications; organizations providing services for conducting various surveys and research, etc.), receiving, processing, storing, clarifying (updating, changing), depersonalizing, blocking, deletion, destruction of his personal data by maintaining databases in automated, mechanical, manual ways in order to:

Maintaining and updating the client base;

Obtaining and researching statistical data on the quality of services provided;

- · conducting marketing programs:
- · studying the conjuncture of the services market;
- informing about the services offered by the Company, ongoing bonus events, promotions, etc.; advertising and any other promotion of services on the market through direct contacts with the Client and other consumers;
- · technical support in the processing of information, documentation and personal data using automation tools and without such use.
- 8.5The Client agrees to receive advertising and allows the Company to carry out SMS mailings and mailings via WhatsApp, Telegram, as well as other types of mailings and notifications, including advertising, using any means of communication.
- 8.6The Client agrees and allows the Company to combine personal data into the personal data information system and process personal data, using automation tools or without using automation tools, as well as using other software tools specially developed on behalf of the Company
- 8.7The Client is hereby notified by the Company that the intended users of personal data are employees of the Company (as well as persons involved under the terms of this Agreement and internal documents of the Company).

8.8The Client is aware that this consent to the processing of his personal data and receiving advertising is unlimited and can be revoked by sending a written application to the Company. The date of withdrawal is the day following the day the Company receives a written statement about the withdrawal of consent to the processing of personal data and / or receipt of advertising.

9 PRIVACY AND DISCLAIMER

- 9.1 For the purposes of this Agreement, the term "Confidential Information" means:
- 9.1.1 all official, and not well-known and non-public information, including trade secrets, financial data, business, technical, operational and other information, technological information, data, experience and knowledge of any kind and in any form, relating directly or indirectly to the parties to this Agreement, terms of transactions, financial plans of activities and reports on past activities that became known to the parties in written, oral, electronic or other form during their cooperation;
- 9.1.2 any information in the possession, use or disposal of the parties and which will become known in connection with cooperation and general contractual relations;
- 9.1.3 any information that is not generally known or publicly available and has actual or potential value for the party for commercial reasons, the disclosure of which may cause material damage, as well as undermine the business reputation or prestige of the party or its personnel;
- 9.1.4 any document of the Party (including in electronic form) marked "Confidential" and/or "For Official Use".
- 9.2Specified in clause 9.1. information is recognized as confidential only on condition that it is not generally known and / or publicly available, and the parties take all necessary measures regarding it to ensure its safety.
- 9.3The Parties undertake mutual obligations to use confidential information provided or became known during the term of this Agreement and in the course of cooperation between the parties, only in accordance with the terms of this Agreement and only to the extent and for the purpose for which such information was provided.
- 9.4Information about the Client held by the Company is confidential and shall not be used for any purpose other than in connection with the provision of the Services. Confidential information may be disclosed to any person only in the following cases,
- 9.4.1 provided by legislative acts or in accordance with the requirements of the law or at the request of regulatory and law enforcement authorities, courts and similar authorities in whose jurisdiction the Company is located;
 - 9.4.2 for the purpose of investigating or preventing fraud or other illegal activities;
- 9.4.3 when the above information is necessary for the Company's employees in order to perform their official duties in accordance with internal documents and / or when it is necessary for any third party in connection with the provision of services to the Client;
- 9.4.4 when the above information is necessary for purposes related to the provision of services or for the purposes of administering the Client's accounts, including, but not limited to, for the purpose of requesting or estimating an amount or for identification purposes;
- 9.4.5 when the above information is requested by the Client or with the consent of the Client:
- 9.4.6 when the above information is necessary for consultants, lawyers, auditors of the Company, provided that in each particular case the relevant specialist will be notified of the confidential nature of the above information and also assumed the above obligations to not disclose confidential information;

- 9.4.7 when the above information is necessary in any legal proceedings between the Company and the Client;
- 9.4.8 when the above information is necessary in the framework of any public dispute between the Company and the Client.

10 DEFAULT

- 10.1 Default means the occurrence of any of the following events:
- 1) non-submission by the Client of the amount payable in accordance with internal documents;
 - 2) non-fulfillment by the Client of any obligation to the Company;
- 3) initiation by any third party of legal proceedings regarding the bankruptcy of the Client (if the Client is an individual) or regarding the liquidation of the Client or for the appointment of an administrator or receiver in respect of the Client or any assets of the Client (if the Client is a legal entity) or (in both cases) if The Client negotiates or enters into a settlement agreement with its creditors or initiation against the Client of any legal proceedings that are similar or similar to any of the above actions and processes;
- 4) if any statement or guarantee made or provided by the Client at the time of conclusion of the Agreement is or becomes false;
 - 5) if the Client cannot repay the Client's debts when they fall due;
- 6) if the Client, who is an individual, is deprived of legal capacity or limited in legal capacity in accordance with the procedure established by the legislation of residence of the country of the Client, or his death occurs; or
- 7) if the Client makes any attempts and (or) performs any actions that are determined by the Company as fraud, manipulative actions, swap arbitrage or other forms of activity that are misleading or of a fraudulent nature on the Client's account or on the Client's accounts opened in company;
- 8) in the event of any other circumstances, when the Company reasonably believes that the necessary or preferable solution is to take any of the measures specified in Clause 10.2 of this Agreement.
- 10.2 The Company in the cases specified in clause 10.1 has the right, by providing a notice to the Client, to take one or more of the following measures:
 - 10.2.1 close the Client's account and cancel the Client's access data:
 - 10.2.2 write off from the personal account of the Client the amounts due to the Company;
 - 10.2.3 refuse to connect the Client to new ETS-accounts;
- 10.2.4 adjust the balance of the personal/investment account of the Client, reducing it by the amount of illegally received income.

11 FORCE MAJOR EVENT

- 11.1 The Company has the right, at its reasonable discretion, to determine whether there is any Force Majeure Event, and if such a circumstance exists, the Company undertakes to duly take reasonable measures to notify the Client about it.
 - 11.2 Force Majeure Events include, but are not limited to:
- 11.2.1 any act, event or occurrence (including, but not limited to, any strike, riot, act of terrorism, war, natural disaster, accident, fire, flood, storm, power outage, malfunction of electronic, communications equipment or in the work of the supplier, civil unrest, actions of state

bodies, refusal of the employer to provide work for his subordinates) that, in the reasonable discretion of the Company, do not allow it to properly provide services under this Agreement;

- 11.2.2 suspension, liquidation or closure of any market or the cancellation or non-occurrence of any event on which the Company's business depends, or the imposition of restrictions or the establishment of special or non-standard trading conditions in any of the above markets or in relation to any of the above events;
- 11.2.3 loss of a license in any way, as well as liquidation, closing of a broker/dealer on whose trading platform the Company operates, including, but not limited to, closing of the Company's trading accounts due to circumstances beyond the control of the Company;
- 11.3 If the Company reasonably believes that any circumstance exists, the Company may, without prior notice and at any time, take any of the following measures:
 - 11.3.1 increase the amount of commission; or
- 11.3.2 suspend or freeze or change the application of any or all of the terms of internal documents to the extent that the above circumstances prevent or make it impossible or impractical for the Company to comply with them; or
- 11.3.3 take or refrain from taking any other action that the Company reasonably considers appropriate in the circumstances regarding the position of the Company, the Client and other clients.

12 GOVERNING LAW AND JURISDICTION

- 12.1 The provisions of this Agreement shall be governed by and construed in accordance with the laws of Saint Vincent and the Grenadines.
 - 12.2 With respect to any legal proceedings, the Client irrevocably:
- 1) acknowledges that the courts of Saint Vincent and the Grenadines will have exclusive jurisdiction to settle any dispute arising out of or in connection with this Agreement; And
 - 2) accepts the jurisdiction of the courts of Saint Vincent and the Grenadines; And
- 3) waives its right to present any claims that may arise from the Client at any time when filing any legal cases in any of the aforementioned courts; And
- 4) undertakes not to claim that the above proceedings were initiated in the wrong place or that the above court does not have jurisdiction over the Client.
- 12.3 The Client, to the maximum extent permitted by the laws of Saint Vincent and the Grenadines, waives, both in respect of himself and in respect of his income and assets (regardless of their use or intended use), immunity (by reason of sovereignty or any other similar grounds) from (1) litigation, (2) jurisdiction of the court, (3) writ of injunction, writ of performance in kind, or return of property, (4) seizure of assets (before or after judgment), and (5) execution or enforcement enforcement of any judgment rendered against the Client or his income, or his assets in a court of any jurisdiction. The Client, to the maximum extent permitted by the laws of Saint Vincent and the Grenadines, agrees that he will not claim such immunity in any claim. The Client agrees to satisfy the requirements and orders of the court, including, but not limited to, in relation to any of the Client's assets. The Client agrees that he cannot revoke the refusals provided for in this clause.

13 DISPUTES RESOLUTION

13.1 In the event of any conflict situation, when the Client reasonably believes that the Company has violated its obligations as a result of any of its actions or inaction, the Client has

the right to file a claim with the Company within 5 (five) working days from the moment the above situation arose.

- 13.2 The Client's claim is considered within 15 (fifteen) working days from the date of its receipt.
- 13.3 The Parties shall make every effort to resolve emerging disputes through negotiations.
- 13.4 If the dispute cannot be resolved, the parties have the right to apply to the Courts of Saint Vincent and the Grenadines having jurisdiction.

14 RISK RECOGNITION AND RISK NOTIFICATION

- 14.1 The company does not guarantee profit. Positive trading results in the past do not guarantee positive trading results in the future.
- 14.2 The Company informs, and the Client acknowledges that he is aware of the materiality of the risk of loss and damage as a result of the purchase and (or) sale of any financial instrument, and acknowledges that he is willing to assume the above risk.
- 14.3 By joining this Agreement, the Client confirms that he has read the Risk Notice and fully assumes all risks associated with investments.

15 AMENDMENTS AND TERMINATION OF THE AGREEMENT

- 15.1 The Company has the right at any time and at its discretion to unilaterally amend the terms and conditions of this Agreement, internal documents by providing the Client with a notification by e-mail and (or) by publishing information about the changes on its website and / or web platform.
- 15.2 The Company or the Client has the right to terminate this Agreement by giving each other a respective notice.
- 15.3 Upon termination of this Agreement, the Company will have the right, without prior notice to the Client, to stop providing the Client with access to the Personal Account.
- 15.4 Upon termination of this Agreement, the Client undertakes to pay to the Company, all fees, amounts and commissions payable, any operating expenses incurred in connection with the termination of this Agreement and any losses and expenses realized in closing any trading operations or in settling or in the performance of any overdue obligations. accepted by the Company on behalf of the Client.